



Information pursuant to Article 13 of the European Regulation 679/2016 (GDPR - General Data Protection Regulation) concerning the following processing of personal data

CUSTOMER MANAGEMENT

Dear Customer,

We inform you that, pursuant to Article 13 Of EU Regulation 679/2016, any personal data collected will be processed by our company for the purposes of managing the relationship and the resulting legal and contractual obligations.

For the aforementioned Regulation:

- **Acqua Sant'Anna S.p.A.** is the 'data controller';
- If you are a natural person (including an individual or a professional), you are the 'data subject' and your data will be processed as set out below and you have the rights set out below.
- If you are a legal entity (company, organisation, etc.), you are NOT a 'data subject', your data is NOT personal data and the relevant legislation does NOT apply to its processing.
- In any event, your possible directors/representatives/employees/functional staff - whose personal data may be disclosed or communicated by way of contact with the Controller on your behalf - are "data subjects" and their data will be processed as set out below; they will also have the rights set out below. You are therefore required to provide this information to those concerned.

Such processing will always be based on the principles of fairness, lawfulness, transparency and protection of the confidentiality and rights of data subjects.

DATA CONTROLLER. The data controller is Acqua Sant'Anna S.p.A., with registered office in Via Commendador Giuseppe Bertone, 1 - 12010 Vinadio (CN).

DESCRIPTION OF PROCESSING. Management of customer and employee data.

PURPOSE, LEGAL BASIS AND DURATION. Please note that the processing will be carried out as follows:

PURPOSE	LEGAL BASIS	RETENTION PERIOD OR CRITERIA
Performance or execution of the contract, fulfilment of legal obligations and defence of the rights of the data controller in possible legal disputes, communication purposes (non systematic) on news and events of the data controller, administrative purposes, purposes of prevention, detection and prosecution of criminal offences and possible insolvency and/or default, pre-contractual negotiations.	(Art.6 1.b European Reg. 679/2016) performance of a contract or pre-contractual activities. (Art.6 1.c European Reg. 679/2016) Legal obligation. (Art.6 1.f European Reg. 679/2016) Legitimate interest of the holder	Maximum of 10 years from the conclusion of the contractual activity

MANDATORY OR OPTIONAL NATURE OF THE PROVISION OF DATA We inform you that, in view of the above-mentioned purposes of processing, the provision of data is compulsory and that failure to provide them, or their partial or inaccurate provision, may result in the contract not being concluded.

When providing data by filling in forms with asterisks:

- The provision of data marked with an asterisk **is mandatory** and failure to provide it will make it impossible for the data controller to provide what has been requested or, in any case, to process requests.

- The provision of data without an asterisk is **optional**: failure to provide such data will nevertheless make it possible to supply what has been requested.

RECIPIENTS OR CATEGORIES OF RECIPIENTS. Personal data will be processed by the data controller and by persons strictly authorised by the data controller.

The data may be disclosed to the following categories of third parties:

CATEGORIES OF THIRD PARTIES TO WHOM THE DATA OR PART OF THE DATA MAY BE DISCLOSED
Consultants, professionals and service providers necessary for the purposes indicated, who process the data as data processors with whom an agreement has been concluded in accordance with Article 28 of the GDPR.
Banks and other autonomous holders, whose processing is necessary for the purposes indicated.
Public bodies and other public authorities to whom communication is required by law or by order of the Authority.

The data will not be disclosed.

RIGHT TO APPEAL TO THE SUPERVISORY AUTHORITY. Data subjects have the right to complain to the supervisory authority (For Italy: Data Protection Authority www.garanteprivacy.it).

RIGHTS OF DATA SUBJECTS. You may, at any time, exercise your rights of access, rectification or deletion, restriction of processing, objection and portability of your personal data, as provided for in Articles 15-20 of European Regulation 679/2016, by sending an e-mail request to privacy@santanna.it.

The exercise of the rights of the person concerned may be delayed, restricted or excluded in the cases provided for by art. 2j of the Legislative Decree 196/03

EXISTENCE OF AN AUTOMATED DECISION MAKING PROCESS. The processing does not involve automated decision making.

TRANSFER OF DATA TO A THIRD COUNTRY OR INTERNATIONAL ORGANISATION. The data controller will not transfer personal data to a third country or international organisation.